



## PRODUCT MAINTENANCE & CLEANING

### SURFACE CLEANING:

#### **HPL Surfaces**

- High-pressure laminates can usually be wiped clean with just a damp cloth followed by a dry cloth or sponge using a mild soap, non-bleach detergent, or a general-purpose cleaner. Ammoniated and/or vinegar-based glass cleaners are best for cleaning surfaces soiled by grease
- Always use a cutting board - do not cut directly on HPL surface.
- Avoid direct heat as depending on the heat exposure, a change in the surface appearance can arise.
- Spilled liquids should be cleaned up immediately, especially near joins and edges.

#### **LPL Surfaces**

- Low-pressure laminates can usually be wiped clean with just a damp cloth followed by a dry cloth or sponge using a mild soap, non-bleach detergent, or a general-purpose cleaner.
- Avoid direct heat as depending on the heat exposure, a change in the surface appearance can arise.
- Spilled liquids should be cleaned up immediately, especially near joins and edges.

#### **Acrylic Surfaces**

- Acrylic surfaces can be cleaned with warm water and a few drops of liquid soap, then rinse and dry with a soft cloth.
- Deep scratches can be sanded/polished out by a qualified fabricator.

#### **Acrylic Screens**

- Wipe clean with a damp cloth followed by a dry cloth – preferably a quality microfibre cloth

#### **Metal Surfaces**

- Wipe surfaces regularly using a soft cloth and a non-abrasive cleaner.

#### **Stone Surfaces**

- Do not use abrasive cleaners.
- Maintain and protect original finish by using soap and water, or mild detergent.

#### **Powder Coated Surfaces**

- Carefully remove any loose surface deposits with a damp sponge/cloth and dry thoroughly.
- Use a soft brush and a dilute solution of a mild detergent in warm water (do not use solvents) to remove dust, salt and other deposits.
- Ensure you thoroughly rinse the surface with fresh water after cleaning to remove all residues.
- Dry all Powder coated surfaces after cleaning.

#### **Indoor Timber Surfaces**

- Regularly wipe surfaces down with a damp cloth (preferably a quality microfibre) followed by a dry cloth to polish clean.
- Soap and detergent cleaners can be used if necessary but avoid solvents, abrasives and cleaners containing silicon, which can degrade the lacquer over a period of time.
- Do not use abrasive cleaners or cleaners as many have a silicon content and may damage the surface.
- To remove grease or oil marks clean with a few drops of detergent added to a bowl of warm water then dampen cloth with this solution and wipe. Always polish dry with another cloth.
- Clean up liquid spills on solid timber surfaces immediately as surface will be damaged if left for a sustained period.
- Always dust and wipe in direction of timber grain to minimise any scratching.
- Direct heat should be avoided as hot items placed directly on surfaces may steam the surface and cause blemishes. As a rule, if it's too hot to hold, it's too hot for an unprotected wooden surface.
- Polished timber components such as table bases, bed legs and headboards: wipe over with a damp cloth and then a dry cloth.



Fabric upholstery, including all healthcare specific fabrics, should be routinely cleaned to retain its appearance by vacuuming and/or wiping with a damp cloth.

#### **Fabric, Vinyl and Leather Upholstery**

- Remove spillages promptly with an absorbent dry cloth and use liquid soap with warm water for soiling.
- Avoid prolonged exposure to direct sunlight as this can cause fading and deterioration to both fabric and leather.
- Fabric cleaning is best undertaken by a certified cleaning specialist.
- Refer to specific fabric care instructions if attached to the product.
- Product specific care labels can be requested. Please contact us for details for your specific use.
- For Crypton Fabrics and Vinyl's we have a specialised Crypton Cleaner which is very effective and developed specifically – please contact us to order yours – this includes a set of cleaning product spray bottle and a special brush to apply the cleaner.
- Important: Remove all cleaning product residues as they inhibit stain repellents.

#### **Bed Protection Trays/Over bed Tables are manufactured from a very rugged plastic and should not stain.**

- They can be cleaned and scrubbed using soaps, detergents or proprietary cleaners as directed, or disinfected with bleach diluted 1:10 with water. Please avoid getting the bed itself wet.

#### **Solid Timber Construction**

- Where there are strengthening or connecting bolts in solid timber (e.g., bed headboards and table bases) they may need tightening with an Allen Key if there is any slight natural movement in the timber.

#### **Cabinetry**

- The most common request we have is for replacement locks and spare keys, please use let us know if it is for a left hand or right-hand door or for a drawer.

*Our furniture is designed for ease of repair, so please call for spares or assistance if required.*